

# FAQS ABOUT SAUDI COSMETICS PROGRAMME

## 1. What does SFDA stand for for?

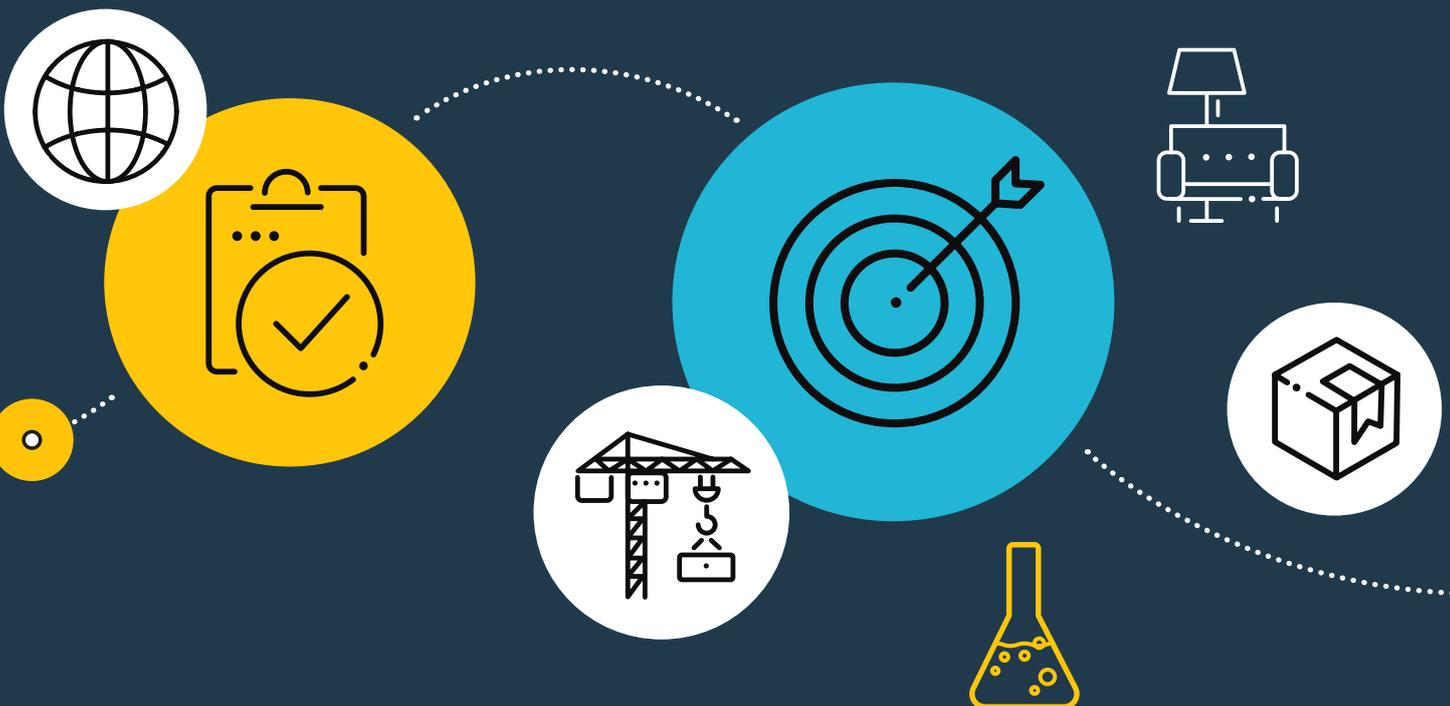
SFDA is an acronym for Saudi Food & Drug Authority, the government authority responsible for enacting and achieving the policies and procedures for the regulation of Food, Drug, Medical Devices, Cosmetics, Tobacco and Pesticides in the Kingdom of Saudi Arabia (KSA).

## 2. What is the main objective of the SFDA Cosmetics and Perfumery Products Certification Programme (CPPC)??

The SFDA CPPC is a product conformity assessment scheme with the main objective of ensuring that Cosmetic and Perfumery products imported to the KSA comply with the requirements mandated by SFDA..

## 3. What is the role of Intertek in the importation of Cosmetics and Perfumery Products into the Kingdom of Saudi Arabia (KSA)?

Intertek is an internationally renowned third party Certification Body approved by the Saudi Food & Drug Authority (SFDA) to perform conformity assessment and to issue Certificate of Conformity (CoC) for Cosmetic and Perfumery product shipments that are destined to KSA. The conformity assessment for cosmetic & perfumery products should be done in accordance with the standard GSO 1943 "Cosmetic Products- Safety Requirements of Cosmetics and Personal Care Products"..



## 4. What is FASEH?

FASEH is a new online single-window system launched by SFDA for receiving requests for the Certification of Cosmetic and Perfumery Product consignments from KSA Importers and for the issuance of Certificates of Conformity (CoCs). This single-window system was in a voluntary testing phase since 11th July 2021 and SFDA announced the date for mandatory migration to the new system starting from 3rd October 2021.

## 5. What tasks can be undertaken by Intertek in the FASEH System??

The FASEH System is currently configured by SFDA with a basic functionality as listed below with a scope for future enhancements at a later stage:

- Importer or their authorised representatives can raise request for CoC for consignments of Cosmetic and Perfumery Products destined to KSA
- SFDA authorised CBs such as Intertek can receive and process such requests and generate the CoC through the FASEH System.

## 7. What are "Contact Officers" in the FASEH System?

"Contact Officers" in FASEH are those additional personnel who are nominated by the Importer within their respective primary accounts to perform applicable tasks in the FASEH System on their behalf. Importers can nominate Intertek as Contact Officer to facilitate the raising of the shipment certification requests in the FASEH System on their behalf.

## 6. Can CoCs be issued through the FASEH System at present?

Yes, CoCs can be issued through the FASEH System at present. CoCs will not be generated on Intertek's ASTRA IT System after the FASEH enforcement date.



## 8. How can Importer nominate a Contact Officer?

Importers can create a sub-account linked to an e-mail address of their authorized representative under their primary account in the FASEH System in order to nominate a Contact Officer.

## 9. What documents are mandatory to be uploaded in the FASEH System while applying for CoC?

Upload of documents in the FASEH System is currently optional. Importers can upload documents in the FASEH System depending on availability at the time of application (Test Reports, Photographs etc.). Alternatively, Intertek can also request the Exporter/Manufacturer to submit the documents offline.

## 11. What is eCosma notification?

The eCosma system is divided into many sections; these are clearance, domestic manufacture licensing, Warehouse licensing, and product notification besides issuing GMP certificate for the local manufacturer. The first step in the eCosma notification/ listing process is the creation of user account and request for licence. Once this step is completed and required information is obtained, the user can initiate the process of cosmetic product notification through the eCosma system and initiate the Warehouse licensing process in parallel.

## 10. What is eCosma

eCosma is an electronic Cosmetic notification system implemented by SFDA to regulate manufacturing, importation and marketing of cosmetic products in the KSA.



## 12. What is Warehouse licensing?

Every Importer/Distributor of Cosmetic and Perfumery products should have a Warehouse to store their products. This Warehouse should go through a licensing process by SFDA which is part of the eCosma registration process.

## 13. Is there a link between FASEH System and eCosma platform?

Yes, FASEH System is linked to the eCosma platform. While searching a product in FASEH during data entry stage, only those products that are notified on the eCosma platform can be selected for certification and hence, only eCosma notified products can be certified in FASEH..

## 14. Can Intertek provide eCosma notification services to Clients?

Yes, Intertek has a dedicated team that can provide expert consultancy services to Applicants for facilitating eCosma notification for their Cosmetics and Perfumery Products and Manufacturing locations

## 15. Is the eCosma notification process mandatory?

Yes, the eCosma notification process is fully implemented since 2016 and is mandatory for any Cosmetics and Perfumery products placed in the Saudi marketplace.

The notification/listing reference numbers as well as the Warehouse Licence number is mandatory in order to obtain a CoC for the import of such products into the KSA.



## 16. Who is responsible for the notification process?

eCosma process has to be initiated by the local Importers/Distributors. The website address is: <https://ecosma.sfda.gov.sa>

## 17. How can Intertek support Exporters/ Importers for the eCosma Notification process for Cosmetic and Perfumery Products?

Intertek can support Exporters/Importers in facilitating the eCosma Notification by:

- Providing information to Exporters/ Importers regarding eCosma process.
- Initiating the notification process on behalf of Exporters/Importers. For this purpose, the Exporters/Importers should contact Intertek Offices in their countries and provide them with a sub-account created by them in eCosma for an Intertek user in addition to an authorization letter to Intertek to proceed with eCosma process on behalf of Exporters/ Importers. Additional documents and manufacturer information may be requested.

## 18. Is the CoC still requested even when the products will be subject to eCosma notification process?

The CoC is still mandatory for each shipment of Cosmetic Products even if these products are subject to the eCosma notification process. Notification and Warehouse Licence numbers shall be available when requesting a CoC.

## 19. Are inflight sales /duty free cosmetic products subject to eCosma, as such products are not to be sold in the Saudi market?

Yes, all cosmetic products must be notified in eCosma. ation process.



## 20. Are Cosmetic and Perfumery products that are supplied to Hotels (as Hotel amenities) subject to eCosma notification?

Yes, all Cosmetic and Perfumery products must be notified in eCosma.

## 21. How can I obtain further information about the SFDA CPPC?

You can contact your nearest Intertek Office for detailed information on the SFDA CPPC or you may visit <http://ecosma.export2saudi.com/>

## 20. Where is Intertek's office in Saudi?

Intertek's Intertek in Saudi is located in the city of Riyadh. Below are the Address and the Contact Details..

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